



Customer Satisfaction Is 100% Guaranteed.

If you have any questions, comments or concerns, please call us at **800-887-4877**. Your feedback helps us serve you better.

Our Hassle-Free Return Policy:

Returns are rare, but if for any reason you are dissatisfied with the quality of one of our products, just call and we will replace, exchange, or issue credit to you. For personalized items, the imprint will be exactly as you approved it. If not, give us a call and we'll make it right for you.

Most Orders Ship Within 24 Hours.

Most in-stock items ship within 24 hours and personalized cards, once approved, ship within 48 hours. We ship via UPS Ground and USPS Priority Mail within the United States. See chart below for U.S. shipping charges.

FIVE EASY WAYS TO ORDER:

Phone: 1-800-887-4877
8AM-5PM Central Time Monday-Friday to speak to one of our helpful customer service representatives.

Online: www.MBSvet.com
24 hours a day, 7 days a week.

Fax: 1-800-920-0674
24 hours a day, 7 days a week. A confirmation will be sent during normal business hours: 8AM-5PM Central Time Monday-Friday

E-mail: sales@mbscom.com
24 hours a day, 7 days a week. We will respond during normal business hours: 8AM-5PM Central Time Monday-Friday

Mail: MBS Communications
PO Box 288 • Altamont, IL 62411

METHODS OF PAYMENT:

Credit Card: We accept VISA, MasterCard, Discover or American Express

E-Check: Available at online ordering checkout, or by phone with account information.

Open Billing: Payments are due in 30 days. First-time orders more than \$250 require credit card or pre-payment.

* Tax Policy - USA Residents Only:

We only charge sales tax if required by your state and local taxing authorities. If sales tax is not charged, you may be required to file use tax.

Canadian Customers:

Orders are billed in U.S. dollars. Please pay with VISA, MasterCard, Discover, or American Express. Please call for shipping charges or see online FAQs.

Free shipping not available.

Alaska, Hawaii, Puerto Rico & Virgin Islands:

Please call for shipping charges.

FREE shipping for orders totaling \$300+.



8597 N. 300th St.
PO Box 288
Altamont, IL 62411

Business Name: _____

Phone: _____ Fax: _____

Contact: _____

E-mail: _____

Address: _____

City: _____

State: _____ Zip: _____

- I don't want to place an order now, but please send me a FREE SAMPLE!
- Please bill me. (Net 30)
- Check Enclosed # _____
- Please Bill My Credit Card
- VISA MASTERCARD
- DISCOVER AMERICAN EXPRESS
- Card No: _____
- Exp. Date: _____ CVV Code: _____
- Card Holder: _____
- Card Billing Address (If different): _____

Item#	Description	Quantity	Price Each	Total Price



*USA standard shipping only.
Art & manufacturer's fees not included.

CONTINENTAL USA GROUND SHIPPING CHARGES	
Order Subtotal	Shipping
Up to \$49.99	\$9.99
\$50-\$99.99	\$13.99
\$100-\$199.99	\$18.99
\$200-\$299.99	\$27.99
\$300+	FREE SHIPPING
SHIPPING CHARGES SUBJECT TO CHANGE	

Product Total	
Ground Shipping to Continental USA	
Total Amount Due	

*State & local taxes may also apply.